



Technical excellence: delivered

Forms Part of

Alderley



**Head Office:**  
Starling House  
Lancelot Road  
Beacon Park  
Gorleston-on-Sea  
Norfolk  
NR31 7BF

## Quality Policy

It is the policy of SMS to ensure we design, assemble, maintain, install and commission hydraulic, pneumatic and electrical control systems and provide engineering solutions that consistently satisfy all stakeholder and legislative requirements together with associated training.

The Board of Directors are committed to ensuring stakeholders expectations are consistently met by ensuring the availability of adequate resources and implementing and maintaining a quality management system which meets the requirements of this policy and BS EN ISO 9001. Top management will regularly monitor the effectiveness of this policy and ensure continual improvement through internal quality system audits, analysis of non-conformances and management reviews, and develop a robust supply chain. Measurable quality objectives which reflect our business aims will be established and reviewed periodically.

This policy will be communicated to all personnel through induction training, on-going Quality, Health & Safety and Environmental awareness training, staff briefings, the company intranet and notice boards.

This company policy has the full support and commitment of the Board of Directors and will be regularly reviewed for its continuing suitability during planned management review meetings.

Signed:

B. Scorer  
Global Service Director & General Manager

Date: 6<sup>th</sup> February 2024